



Kevin & Julie Harvey
 Havre de Paix, Puyrigaud,
 24800 Chalais
 Dordogne, France
 +44 7711 953 237 or +33 06 12 92 50 54
 E-mail: bookings@havredepaix.co.uk

Havre de Paix Gîtes Booking Form

Lead Customer Details

**Please complete in BLOCK Capitals*

Full Name			
Address Line 1			
Address Line 2			
Country			
Postcode		Telephone #	
E-mail Address			

People in Party			
	Name	Nationality	Age (if under 18)
1			
2			
3			
4			
5			
6			

Dogs only accepted at owner's discretion (please enquire)

Dogs name:	Breed	Age
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I/we would like to book the following accommodation: -

Gite or Gites required (please tick)	Maple Tree Max capacity = 4	Lime Tree Max capacity = 4
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Dates required (and expected arrival time please)	Arrival:	Depart:
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Please Note: (Minimum 7 nights for July, August and September) 7 and 14 day holidays run from Saturday to Saturday

Booking Conditions

Once your booking request has been received and availability has been confirmed for the property requested, we will provide the payment instructions to the **Lead Customer named above**.

To secure your reservation, we request that a deposit of 25% is received within 5 days of the confirmed availability and booking. (*Electronic payment is the preferred payment method*).

We experience high demand in the High Season, so we regrettably may not be able to secure your booking if the deposit has not been received within the required timelines.

Payment of the outstanding balance, plus a refundable Damage Deposit of £200 will be required no later than 6 weeks prior to the commencement of the rental period.

French Taxes are Payable upon arrival as they have to be collected and reported separately under French Law

I/we have read, understood and agree the enclosed Booking Conditions. All members of the party must have a comprehensive Travel Insurance policy, including Cancellation Cover.

Signature		Date	
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Havre de Paix Gîtes - Terms & Conditions

1. The properties known as **Maple Tree Gîtes & Lime Tree Gîtes** are offered for holiday rental subject to confirmation by Kevin & Julie Harvey (the Owners) to the hirer (the guests).
2. To reserve the property the guest should complete and sign the booking form and return to the e-mail address above together with payment of the initial deposit (25% of the total rental amount). Following receipt of the booking form and paid deposit, you will receive confirmation of your booking.
3. The outstanding balance, plus the refundable damage deposit of £200, is payable not less than 4 weeks before the start of your holiday. If payment is not received by the due date, the owners reserve the right to give notice in writing that the reservation is cancelled. Reservations made within 6 weeks of the start of the rental period require full payment at the time of booking. The guests will remain liable to pay the balance unless the owners are able to re-let the property. The damage deposit will be returned within 7 days following your departure, subject to satisfactory inspection of the inventory and property.
4. Any chargeable expenses arising during the rental period should be settled with the owner before departure.
5. Subject to clauses 2 and 3 above, in the event of a cancellation, refunds of amounts paid will be made if the owner is able to re-let the property and any expenses or losses incurred in doing so will be deducted from the refundable amount.
6. **It is the responsibility of all guests to arrange comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc since these are not covered by the owner's insurance.**
7. Arrival should be no earlier than 4:30pm on the first day and departure no later than 10:00am on the day of departure. This will allow us sufficient time to prepare the property for our next guests. The owner shall not be obliged to offer the accommodation before the time stated and the guest shall not be entitled to remain in occupation after the time stated.
8. The maximum number of guests must not exceed those booked.
9. All guests agree to be considerate of other guests and to take care of the property and to leave it in a clean and tidy condition at the end of your holiday. The guest also agrees not to act in any way which would cause disturbance to those residents on neighbouring properties.
10. Dogs: By prior arrangement with the owner, are welcome if well behaved. However we respectfully ask that they do not jump / sleep on the furniture or be allowed to roam free.
11. Any guest shall report to the owner without delay any defects in the property or breakdown of appliances, garden or swimming pool so that arrangements for repair and/or replacement can be made as soon as possible.
12. The owner shall not be liable to the guests:
 - For any temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, plant, machinery or appliance in the property, garden or swimming pool.
 - For any loss, damage or injury which is the result of adverse weather conditions or other scenarios beyond the owners control.
 - For any loss, damage or inconvenience caused to or suffered by the guest if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the owner shall, within seven days of notification to the guest, refund to the guest all sums previously paid in respect of the rental period.
13. Under no circumstances shall the owner's liability to the guests exceed the amount paid to the owner for the rental period.
14. The use of the accommodation and amenities, such as the swimming pool, barbeque etc., is strictly for the use of guests named on the booking form only and is entirely at the guest's risk. No responsibility can be accepted by the owner for any loss or damage to guests.
15. The owner has no wish to have dissatisfied guests and considers it part of the contract to be given the opportunity to put right any issues the guest may have. In the unlikely event that the guest experiences any issues, he or she should bring the issue to the owner attention so that they have an opportunity to address the matter during the stay. The owner cannot accept complaints made after the guest vacate and have returned home if they have not been given the opportunity to put matters right during the guests stay.